

Quest Enterprise Manager



Software Feature List

- Full web access configurable by user. Access to view / modify, view only, no access.
- Product pricing controlled at home office or by site
- Inventory controlled at home office or by Site
- Full real-time control accessible anywhere in the world over the Internet
- Multiple tax; currencies
- Multiple product / stock lists for diverse business operations
- Supports plug and play at site level
- Web browser access for site operators covering all day-to-day functionality
- Stock requests from POS terminals automatic to pre-defined warehouse
- Complete real-time stock monitoring and sales reporting, home office processing over 50 sales per second
- Fully integrated with Quest's award winning POS terminals including membrane keypads, touch screens, kitchen monitor bump-bars plus wireless terminals and handhelds with multiple levels of redundancy
- Completely scalable, with no practical limitation on number of POS Terminals, transactions or users



General Description

Quest Enterprise Manager has been developed by Quest specifically for organizations operating multiple diverse or similar sites / venues over a wide geographic area. The software integrates all point-of-sale operations within one centralized database, maintains ease-of-use and offers the ability for sites to access the central database from any computer via a web browser.

Sites are able to securely access their data via a standard commercial web browser and perform functions specific only to their site(s). The extent to which they can view and/or modify the data can be completely controlled from the home office or franchise owner. For example products and keypads may be the, view only, while clerks / servers and clerk types can be added and modified.

Sites can be connected to home office or franchisor via ADSL, microwave, dial-up line (or any other virtual network) and can operate with or without a PC on site. However, with the low cost of ADSL connections, there are many advantages for the site to be "on line" to home office all the time. This allows sales data to be collected real-time and then accessed at home office or over the web at any time. Additionally, system wide loyalty programs can be implemented and maintained easily.

The Quest Enterprise Manager suite is based on the latest SQL 2005 database from Microsoft™. The commercial, industry standard database can be easily integrated with 3rd party applications. This allows quick and easy interfacing to other products or data access for customized reports and seamless interfaces. Quest also supports an in-house, engineering team which can perform these tasks promptly and seamlessly.

Modules Include

- Inventory Maintenance (embedded recipes, buying / transfer / sell unit control, suppliers, barcodes, cost / sell pricing)
- Inventory Control (purchasing, receiving, transfers and stock takes)
- Users, Clerks & Servers (assignment, security, time and attendant labor rates)
- POS Terminal Management (organizations, sites, locations, shar printers, headers, trailers, keypads, terminal idle messages, site u grades)
- Members (loyalty, VIP / discount / cashless cards, wristbands, counts, interest groups, target mail-outs)
- Web Interface (secure log-in, add clerks, view report data, place purchase orders, view stock QOH)

Benefits Include

- Completely configurable accessible by user over the internet
- Real-time solution from anywhere in the world
- Plug and Play / Swap Out at the site level
- Avoids risk of virus infection

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